



## 10 YEAR NEW HOME WARRANTIES





Ten year warranties are effective in dealing with various issues including customer service, marketing, government-financed loans and mandated new home legislation.

HOME's "full coverage" program is FHA/VA approved meaning less paperwork to fill out, no pre-approvals and potentially more qualified buyers.

All HOME warranty programs include an effective dispute resolution process to resolve customer service issues and FREE high-quality full-color marketing materials.

### What's the Value to You in a 10 Year Warranty Program from HOME?

- Clearly written set of warranty standards to spell out coverage.
- Dynamic full color warranty book – an excellent marketing tool.
- Builder liability is limited to 2 years.
- FREE marketing materials.
- Unsurpassed service and excellent handling of warranty issues.
- FREE mediation to resolve customer service issues.
- If needed, formal binding arbitration is available.
- HOME and its National Affiliate, Residential Warranty Company, LLC, have 35+ years' experience handling warranties on over 3 million homes.
- Warranties are insured by a Texas Property & Casualty Insurance Company.



# 10 YEAR NEW HOME WARRANTIES

<b>FEATURES AVAILABLE</b>	<b>MAJOR STRUCTURAL DEFECTS - FULL COVERAGE</b>	<b>DESIGNATED STRUCTURAL ELEMENTS - FULL COVERAGE</b>	<b>ENHANCED STANDARDS - FULL COVERAGE</b>
Coverage on Workmanship & Materials	1 Year	1 Year	1 Year
Coverage on Selected Portions of Mechanical Systems	2 Years	2 Years	2 Years
Coverage on Major Structural Components	10 Years	10 Years	10 Years
Structural Standards Format	Major Structural Defects	Designated Structural Elements	Major Structural Components
Rate Calculation	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price
Member Liability Limits	2 Years	2 Years	2 Years
Written Warranty Document	✓	✓	✓
Online Enrollment Available	✓	✓	✓
FREE Marketing Materials Available	✓	✓	✓
FREE Mediation to Effectively Resolve Disputes	✓	✓	✓
Binding Arbitration Available, if Needed	✓	✓	✓
Coverage Transferable During Warranty Term	✓	✓	✓
FHA/VA Approved	✓	✓	✓



## **MAJOR STRUCTURAL DEFECT (MSD) PLAN**

*Structural coverage is determined by industry recognized definitions for structural failures.*

### **10 Year MSD Full Coverage Warranty**

- The “traditional” warranty offered by RWC since 1981.
- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Major Structural Components.
- Approved by FHA & VA.

## **DESIGNATED STRUCTURAL ELEMENT (DSE) PLAN**

*An innovative approach to coverage which uses specific measurements and tolerance limits to determine the ten year structural coverage.*

### **10 Year DSE Full Coverage Warranty**

- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Designated Structural Elements.
- Approved by FHA & VA.



## **10 YEAR ENHANCED STANDARD PLAN**

*This exclusive warranty couples HOME’s traditional coverage with enhanced performance standards (formerly the TRCC performance standards). Together, this combination provides more enhanced coverage which may lead to greater peace-of-mind for you and your buyers.*

- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Major Structural Components.
- Approved by FHA & VA.





FAMILY

## HOME'S RISK MANAGEMENT FAMILY



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800-445-8173, Ext 2149  
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Residential Warranty Company, LLC  
800-247-1812, Ext 2149  
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MHCW  
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RWC Insurance Advantage  
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*Warranty & Risk Management Protection  
for Builders in the Lone Star State*