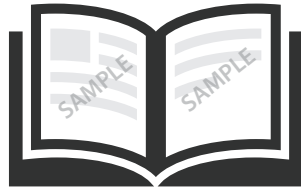


# SAMPLE vs LIVE BOOKS

## *What's the Difference?*



### What is the difference between a **SAMPLE** warranty book and a **LIVE** warranty book?

**SAMPLE BOOKS:** RWC & HOME of Texas offers builders free sample warranty books for builders to show their clients what's included in the warranty coverage. Samples can be used at contract signing, during walk-throughs, or with any prospective buyer who simply wants more info on the warranty.

**LIVE BOOKS:** The "live" warranty book is what your buyer will receive *after* closing in the form of a downloaded PDF. It is issued after you (the builder) enrolls the home in our system. These are official legal documents, not marketing brochures, so we take care to make sure they are **ONLY** provided to bonafide homeowners.

Because live warranty books are a legal document and can't be shared for marketing purposes, we provide sample books in their place. These samples reflect the same content and format as the live books, with the addition of a sample watermark and disclaimer.

### How can builders order **SAMPLE** books?

Email: [info@rwcwarranty.com](mailto:info@rwcwarranty.com) or  
[info@homeoftexas.com](mailto:info@homeoftexas.com) (if in Texas)  
Call: 800-247-1812 x2459  
Please only order a 3 month supply at a time.

### How does the homeowner get their official **LIVE** warranty booklet?

60 days after closing, the warranty book (and other important warranty documents) will be available on our portal. You'll need to tell the homeowner to go to [confirm.rwcwarranty.com](http://confirm.rwcwarranty.com) or (if in Texas) [confirm.homeoftexas.com](http://confirm.homeoftexas.com) to access and download their documents.

### Can the homeowner access their book faster?

Yes. When you fill out the Application for Enrollment form, provide us with the homeowner's email address where indicated. We will email them when their warranty paperwork is processed and available.