



# 10 YEAR NEW HOME WARRANTIES





Ten year warranties are effective in dealing with various issues including customer service, marketing, and mandated new home legislation.

All HOME warranty programs include an effective dispute resolution process to resolve customer service issues and FREE high-quality full-color marketing materials.

### What's the Value to You in a 10 Year Warranty Program from HOME?

- Clearly written set of warranty standards to spell out coverage.
- Dynamic full color warranty book – an excellent marketing tool.
- Builder liability is limited to 2 years.
- FREE marketing materials.
- Unsurpassed service and excellent handling of warranty issues.
- FREE mediation to resolve customer service issues.
- If needed, formal binding arbitration is available.
- HOME and its National Affiliate, Residential Warranty Company, LLC, have nearly 40 years' experience handling warranties on over 3 million homes.
- Warranties are insured by a Texas Property & Casualty Insurance Company.





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FEATURES AVAILABLE	MAJOR STRUCTURAL DEFECTS - FULL COVERAGE	DESIGNATED STRUCTURAL ELEMENTS - FULL COVERAGE	ENHANCED STANDARDS - FULL COVERAGE
Coverage on Workmanship & Materials	1 Year	1 Year	1 Year
Coverage on Selected Portions of Mechanical Systems	2 Years	2 Years	2 Years
Coverage on Major Structural Components	10 Years	10 Years	10 Years
Structural Standards Format	Major Structural Defects	Designated Structural Elements	Major Structural Components
Rate Calculation	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price	Rate Per \$1000 of Final Sales Price
Member Liability Limits	2 Years	2 Years	2 Years
Written Warranty Document	✓	✓	✓
Online Enrollment Available	✓	✓	✓
FREE Marketing Materials Available	✓	✓	✓
FREE Mediation to Effectively Resolve Disputes	✓	✓	✓
Binding Arbitration Available, if Needed	✓	✓	✓
Coverage Transferable During Warranty Term	✓	✓	✓



### **MAJOR STRUCTURAL DEFECT (MSD) PLAN**

*Structural coverage is determined by industry recognized definitions for structural failures.*

#### **10 Year MSD Full Coverage Warranty**

- The “traditional” warranty offered by RWC since 1981.
- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Major Structural Components.

### **DESIGNATED STRUCTURAL ELEMENT (DSE) PLAN**

*An innovative approach to coverage which uses specific measurements and tolerance limits to determine the ten year structural coverage.*

#### **10 Year DSE Full Coverage Warranty**

- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Designated Structural Elements.



### **10 YEAR ENHANCED STANDARD PLAN**

*This exclusive warranty couples HOME’s traditional coverage with enhanced performance standards (formerly the TRCC performance standards). Together, this combination provides more enhanced coverage which may lead to greater peace-of-mind for you and your buyers.*

- 1 Year of Coverage on Workmanship & Materials.
- 2 Years of Coverage on Selected Portions of Mechanical Systems.
- 10 Years of Coverage on Major Structural Components.





FAMILY

## HOME'S RISK MANAGEMENT FAMILY



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*Warranty & Risk Management Protection  
for Builders in the Lone Star State*